



## **Transplant Australia members - application to Chartis Travel for travel insurance/medical cover**

Transplant Australia has an arrangement with Chartis Travel to offer travel insurance at a 30% discount rate to our members. Obviously, everyone is assessed on a case by case basis but many of our members have successfully obtained travel insurance from Chartis.

Please note, there is **NO standard form from Chartis Travel Insurance to complete.**

**To obtain cover you must follow the steps as described below:**

**1. Members with pre-existing medical conditions will need to provide a report from their specialists that includes the following:**

- Overview of the procedure that was done
- Current treatment plan
- Future or anticipated treatment plan
- Recent hospitalizations for anything related to transplant procedure itself or subsequent, post-operative treatment received
- Current medication

**2. Once you have obtained the above information, email these or fax the documents to the email address or fax listed below.**

Email the report to [APAC\\_Pre-Ex@travelguard.com](mailto:APAC_Pre-Ex@travelguard.com) or fax to 1800 008 474. Each case will be evaluated directly by the Travel Guard medical team and they will decide whether or not coverage should be offered.

**3. Allow at least an hour for the document to be received, and then phone the Chartis medical assessments team on 1800 008 473. Tell Chartis that you are a member of Transplant Australia and advise when your medical report was sent (whether fax or email). If your application is successful you will be given an Endorsement Number.**

**4. You will then need to phone Chartis on 1300 295 016 and quote your Endorsement Number and you will be told how much travel insurance/medical cover will cost.**

As from December 1, 2010 the Pre-Existing Medical Condition Assessment fee will be \$100 but will only be charged if the application is successful.

All of the medical team at Chartis have been made aware of the above process.

For members requiring travel insurance without medical assessment, you can phone 1800 017 682 or you can apply on line – <http://chartistravelinsurance.com.au/transplantaustralia>

If you have any queries regarding the process, contact [Julie.Edwards@transplant.org.au](mailto:Julie.Edwards@transplant.org.au) or phone the Transplant Australia office on 02 9922 5400